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Heart fm

Client profile

Heart fm, the most popular radio station in the West Midlands with over 787,000 adult listeners per week, wanted to improve security at its premises in Birmingham City Centre, it needed a system which was both effective and affordable.

The challenge

The location of the Heart fm studio and engineering complex in Birmingham city centre is convenient for visitors but, because the main entrance is accessible directly from this busy street, effective security measures are essential. This makes strictly controlling access to all, but the public areas, critical. During the evenings where night staff operate the building, security staff must be able to effectively monitor movement in the building, and those attempting to gain access.

The solution

Heart fm approached Interface Security Systems Limited to design a solution to meet their needs that was versatile, reliable and presented value for money. The project itself presented one particularly interesting technical challenge. The Heart fm premises comprise three separate buildings, each of which requires access control and CCTV coverage. Administration of the access control system and monitoring of the CCTV images was, however, to be carried out from a single location in the engineering department.



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Interface Security Systems Ltd designed and installed an access control and CCTV system. Both systems interfaced with their existing IT infrastructure resulting in a cost effective and efficient installation by reducing the need for extensive cabling. With around 150 people having access to the building, with this security system the station's staff can readily vary each individual's access rights depending upon their seniority, function and the time of day.

Video can be easily exported for viewing on a PC, which at 100.7 Heart fm allows anyone with access rights to the IT network to monitor them. During quiet times, staff responsible for security can see not only see exactly who is in and outside of the building, but also remotely control access for staff arriving.

The result

Staff at the station now have a discrete but highly effective security system in place that provides maximum security for their staff and equipment and which has been installed through their existing IT network with no disruption to their business.

"We are delighted with their performance and versatility of both systems and the professional manner in which the installation was carried out by Interface Security Systems" – Heart fm.